

# LSEG Rebrand – Changes Requiring customer Action in 2024 (1/2)

At LSEG we are simplifying our brand, making it easier for customers to discover and access the full range of our capabilities. As part of this simplification, Refinitiv is rebranding to LSEG. You will already have noticed a number of these changes in the last few months, however we still have some alignment to complete to ensure there is a consistent customer experience. Some of these changes may require customer action to ensure services and integrations continue to work properly, for example where domain names or email addresses change from Refinitiv to LSEG. Please review the below to identify where you might be impacted and click through the PCN links where available for more information on action required.

Product	Summary	PCN (if available)	Please look to incorporate into your plans by:
<b>Quantitative Research-StreetEvents News Feed (For Transcripts and Briefs - Globalscape)</b>	<ul style="list-style-type: none"> <li>The SFTP server name for StreetEvents Transcripts and Briefs Datafeeds will transition from <a href="ftp://ftp-setranscripts.refinitiv.com">sftp://ftp-setranscripts.refinitiv.com</a> to <a href="ftp://ftp-setranscripts.lseg.com">sftp://ftp-setranscripts.lseg.com</a>. Both will remain live during the transition period, however customers will need to update the download process to use the new (rebranded) server name to prevent loss of access when the old server is demised.</li> </ul>	<a href="#">PCN210264</a>	30-Nov-24
<b>Quantitative Research-Refinitiv StreetEvents Event Datafeed</b>	<ul style="list-style-type: none"> <li>The SFTP server name for StreetEvents Event Datafeed will transition from <a href="ftp://ftp-seevents.refinitiv.com">sftp://ftp-seevents.refinitiv.com</a> to <a href="ftp://ftp-seevents.lseg.com">sftp://ftp-seevents.lseg.com</a>. Both will remain live during the transition period, however customers will need to update the download process to use the new (rebranded) server name to prevent loss of access when the old server is demised.</li> </ul>	<a href="#">PCN210263</a>	30-Nov-24
<b>LSEG I/B/E/S Estimates Datafeeds</b>	<ul style="list-style-type: none"> <li>The FTP server name for I/B/E/S Datafeeds will transition from <a href="ftp://ftp-ibes.refinitiv.com">ftp-ibes.refinitiv.com</a> to the new FTP Server Name <a href="ftp://ftp-ibes.lseg.com">ftp-ibes.lseg.com</a>. Both will remain live during the transition period, however customers will need to update the download process to use the new (rebranded) server name to prevent loss of access when the old server is demised.</li> </ul>	<a href="#">PCN209804</a>	31-Oct-24
<b>LSEG Knowledge Direct</b>	<ul style="list-style-type: none"> <li>The FTP server name for Knowledge Direct will transition from <a href="ftp://rkd.knowledge.refinitiv.com">rkd.knowledge.refinitiv.com</a> to the new FTP server name <a href="ftp://rkd.knowledge.lseg.com">rkd.knowledge.lseg.com</a>. Both will remain live during the transition period, however customers will need to update the download process to use the new (rebranded) server name to prevent loss of access when the old server is demised.</li> </ul>	<a href="#">PCN209848</a>	31-Oct-24
<b>LSEG US Insider Feeds</b>	<ul style="list-style-type: none"> <li>The FTP server name for US Insider Feeds will transition from <a href="ftp://ftp.insider.refinitiv.com">ftp.insider.refinitiv.com</a> to the new FTP server name <a href="ftp://ftp.insider.lseg.com">ftp.insider.lseg.com</a>. Both will remain live during the transition period, however customers will need to update the download process to use the new (rebranded) server name to prevent loss of access when the old server is demised.</li> </ul>	<a href="#">PCN209880</a>	31-Oct-24
<b>LSEG Global Equity Ownership, Institutional and Professional Profiles, Asia Ownership, UK and EMEA Ownership, and Non-US Insider Feeds</b>	<ul style="list-style-type: none"> <li>The FTP server name for Ownership Feeds will transition from <a href="ftp://ftp-ownership.refinitiv.com">ftp-ownership.refinitiv.com</a> to the new FTP server name <a href="ftp://ftp-ownership.lseg.com">ftp-ownership.lseg.com</a>. Both will remain live during the transition period, however customers will need to update the download process to use the new (rebranded) server name to prevent loss of access when the old server is demised.</li> </ul>	<a href="#">PCN209879</a>	31-Oct-24
<b>LSEG Deals Feeds: [Mergers &amp; Acquisitions, Standard Private Equity, Equity New Issues, Debt New Issues, Shareholder Activision, Syndicated Loans, Project Finance, Joint Ventures, Sustainable Finance, Repurchases, Municipal Issues and Poison Pills feeds]</b>	<ul style="list-style-type: none"> <li>The FTP server name for SDC Deals Datafeeds will transition from <a href="ftp://ftp.sdcdeals.refinitiv.com">ftp.sdcdeals.refinitiv.com</a> to the new FTP server name <a href="ftp://ftp.sdcdeals.lseg.com">ftp.sdcdeals.lseg.com</a>. Both will remain live during the transition period, however customers will need to update the download process to use the new (rebranded) server name to prevent loss of access when the old server is demised.</li> </ul>	<a href="#">PCN209878</a>	31-Oct-24
<b>LSEG Citation and Research Snapshot Feeds</b>	<ul style="list-style-type: none"> <li>The FTP server name for Research Citation and Research Snapshot Datafeeds will transition from <a href="ftp://ftp.research.refinitiv.com">ftp.research.refinitiv.com</a> to the new FTP server name <a href="ftp://ftp.research.lseg.com">ftp.research.lseg.com</a>. Both will remain live during the transition period, however customers will need to update the download process to use the new (rebranded) server name to prevent loss of access when the old server is demised.</li> </ul>	<a href="#">PCN209970</a>	31-Oct-24
<b>DataStream Data Loader</b>	<ul style="list-style-type: none"> <li>The DNS will be updated from <a href="http://datastreamddl.refinitiv.com">datastreamddl.refinitiv.com</a> to <a href="http://dataloader.datastream.com">dataloader.datastream.com</a>. Both will remain live during the transition period, however customers will need to update the download process to use the new (rebranded) server name to prevent loss of access when the old server is demised.</li> </ul>	<a href="#">PCN209698</a>	29-Jul-24

# LSEG Rebrand – Changes Requiring customer Action in 2024 (2/2)

Product	Summary	PCN (if available)	Please look to incorporate into your plans by:
DataScope Plus SFTP	<ul style="list-style-type: none"> <li>DataScope Plus SFTP file retrieval will continue to be available via the existing Refinitiv domain URL, sftp://select.datascope.refinitiv.com, as well as via a new LSEG domain URL, sftp://select.datascope.lseg.com that will be available in Q4. You can continue using the existing URL or switch to the new one, once available. Details will be provided in a separate notification.</li> </ul>	<a href="#">TBC</a>	30-Nov-24
Newscasts	<ul style="list-style-type: none"> <li>Refinitiv Newscasts is being renamed to LSEG Newscasts. This will require some minor technical and administrative changes by customers to update integration (domains for embedded video players, content management domains, Toolkit URL, product email addresses). Targeted communications will be issued to customers on these changes.</li> </ul>	<a href="#">TBC</a>	TBC
UCDP restful connection	<ul style="list-style-type: none"> <li>As part of re-branding, the FQDN subdomain is changing from “news.refinitiv.com” to “news.lseg.com” and corresponding SSL certificates will update. customers will be directly requested to confirm if IP address or DNS is used to connect, and impacted customers will be provided with instructions and migration schedule, . The IP addresses of your endpoints will remain the same, and current and new connectivity solutions will run in parallel for some time to support customer planning and updates for this change.</li> </ul>	<a href="#">TBC</a>	TBC
RTLMS, Diagrammer	<ul style="list-style-type: none"> <li>The DNS (URL) name change from https://enterprise-license.refinitiv.com/rtlms/ to https://enterprise-license.lseg.com/rtlms/. customers will need to use the new link which will be confirmed and issued via a PCN in order to access the product.</li> </ul>	<a href="#">TBC</a>	TBC
DockerHub for RTSDK, RTDS, NewsFeed (ANS)	<ul style="list-style-type: none"> <li>Transfer/migration from Refinitiv Docker Hub account to LSEG Docker Hub account with new URL and updated content that will be supported since. Customers will need, if necessary for each, to pull the image from the new source (LSEG DockerHub page) to get the new version, since the old source contains an old version that will no longer be supported.</li> </ul>	<a href="#">TBC</a>	TBC
LSEG Due Diligence	<ul style="list-style-type: none"> <li>Product Managers will be contacting customers in Q3 2024 with details relating to upcoming lseg.com re-branding changes to our client facing products.</li> </ul>	<a href="#">TBC</a>	TBC
LSEG Identity Verification	<ul style="list-style-type: none"> <li>Product Managers will be contacting customers in Q3 2024 with details relating to upcoming lseg.com re-branding changes to our client facing products.</li> </ul>	<a href="#">TBC</a>	TBC
LSEG Trusted Payments	<ul style="list-style-type: none"> <li>Product Managers will be contacting customers in Q3 2024 with details relating to upcoming lseg.com re-branding changes to our client facing products.</li> </ul>	<a href="#">TBC</a>	TBC
World Check One	<ul style="list-style-type: none"> <li>Product Managers will be contacting customers in Q3 2024 with details relating to upcoming lseg.com re-branding changes to our client facing products.</li> </ul>	<a href="#">TBC</a>	TBC